

Mercedes-Benz Certified Pre-Owned

Inspection and Certification Report

Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- Over 75,000 miles/over 6 model years old
- Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- Identifiable Structural Damage

| | | | |
|---|----------------------------------|--------------------------------|----------------------------|
| Dealer Name SONIC SANTA MONICA, INC. | Dealer Code 05154 | Year & Model 2018 - CLA250C | Present Mileage 20392 |
| Vehicle Stock Number JN564927 | Certification Date 2020-01-15 | V.I.N. WDDSJ4EB0JN564927 | Next Scheduled Maintenance |

What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.


Instructions for Dealer


After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.


Mechanical Standards



The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.


|  General | | |
|---|---|-------------|
| 1 | Identifiable Structural Damage Verification: Check for correct body gap Check gloss level, hue error and cloudiness | OK - Passed |
| 2 | Mileage/History Verification print and attach VMI and CARFAX report | OK - Passed |
| 3 | Service according to maintenance schedule OR Service if within 5000 miles or 6 months of scheduled maintenance OR If no recorded service history by MB Dealer then perform service including filters & fluids | OK - Passed |
| 4 | All Recall and/or other Campaigns Performed | OK - Passed |
| 5 | Current Maintenance and Warranty Booklet | OK - Passed |
| 6 | Current Owner's Manual | OK - Passed |
| 7 | All Spare Keys (Including Wheel Locks if Installed) | OK - Passed |
| 8 | OEM Factory Windows - inspect each window for OEM Factory sticker (Refer to MBCPO Reconditioning Manual for details) | OK - Passed |
| 9 | Roadside Assistance Program Label Affixed | OK - Passed |
| 10 | MBCPO Inspection Label Affixed to B-Pillar | OK - Passed |
| 11 | Perform initial short test, diagnose any current DTCs, if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO | OK - Passed |


|  Engine Compartment and Pre-Road Test Checks | | |
|---|---|----------------|
| 12 | Engine Oil | OK - Passed |
| 13 | Transmission Oil | OK - Passed |
| 14 | Rear Axle Oil | OK - Passed |
| 15 | Transfer Case Oil Level | OK - Passed |
| 16 | Front Axle Oil Level | OK - Passed |
| 17 | Engine Compartment/Antifreeze Protection | OK - Passed |
| 18 | Power Steering Fluid | OK - Passed |
| 19 | Brake Fluid & Clutch Fluid | OK - Passed |
| 20 | Windshield Washer Fluid | OK - Passed |
| 21 | Level Control Oil, ADS, ASD | Not Applicable |
| 22 | Battery Condition/Midtronics Test and attach printout | OK - Passed |
| 23 | Verify functionality of any moving linkages on engine | OK - Passed |
| 24 | AdBlue Level - check and refill | Not Applicable |

|  Engine Component/System - Condition Check & Verification | | |
|--|---|----------------|
| 25 | All Emission Control Systems in Place and Functional. Read out DTCs. Repair as Necessary | OK - Passed |
| 26 | Fuel Filter | OK - Passed |
| 27 | Spark Plugs | OK - Passed |
| 28 | Perform Dynamic Compression Test (Vehicles over 60,000 miles) | OK - Passed |
| 29 | Fuel Injection System | OK - Passed |
| 30 | Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable | OK - Passed |
| 31 | Check for DTC's of Pre-Glow system | Not Applicable |
| 32 | Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel) | Not Applicable |
| 33 | Boost Pressure (Diesel and Gasoline) | Not Applicable |
| 34 | Air Cleaner / Filter - Per Maintenance Schedule | OK - Passed |
| 35 | V-Belts and Poly-V Belt - Per Maintenance Schedule | OK - Passed |
| 36 | Engine Mounts | OK - Passed |
| 37 | Heating and Ventilation Dust Filter - Per Maintenance Schedule | OK - Passed |
| 38 | Active Charcoal Filter/Pre-Filter, per maintenance schedule | OK - Passed |
| 39 | Recirculating Air Filter - Per Maintenance Schedule | OK - Passed |
| 40 | A/C Refrigerant Charge system, per maintenance schedule | OK - Passed |


|  Electrical Systems and Function Test | | |
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| 41 | Fuses (Condition/Proper Rating) | OK - Passed |
| 42 | MIL Check; Indicators in Instrument Cluster | OK - Passed |


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| 43 | Dash Instruments, Clock, Illumination and Dimmer Control | OK - Passed |
| 44 | Exterior Rear View Mirrors | OK - Passed |
| 45 | Exterior Mirror Fold Back | OK - Passed |
| 46 | Interior Rear View Mirror | OK - Passed |
| 47 | Automatic Dimming Rear View Mirror | OK - Passed |
| 48 | Radio, (Satellite Radio, if any) and Stereo Speaker Function | OK - Passed |
| 49 | Reset COMAND to original factory settings | OK - Passed |
| 50 | Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO | OK - Passed |
| 51 | CD Changer / Player / DVD rear entertainment system, check functionality | OK - Passed |
| 52 | Cellular Telephone, MHI, BlueTooth - Check Functionality | OK - Passed |
| 53 | Cigarette Lighter(s) | OK - Passed |
| 54 | Voice Control System (Basic Functionality) | OK - Passed |
| 55 | mbrace vehicles (MY18 and prior) - Update the mbrace control unit software. Check vehicle is free of the previous owners mbrace account. Follow the mbrace CPO guidelines located in Netstar>Guides or contact mbrace Dealer Support at 1-877-826-6319 | OK - Passed |
| 56 | Rocker Switches; Function, Tactile Feel and LED/ Illumination | OK - Passed |
| 57 | Steering Column Adjustment and Memory | OK - Passed |
| 58 | Seat Adjustments and Memory | OK - Passed |
| 59 | Heated Seats/ Ventilated | Not Applicable |
| 60 | Front Seat Belt Extenders; (Coupe and Cabriolet) | Not Applicable |
| 61 | Front Seat Backrest Latch/Release; (Coupe and Cabriolet) | Not Applicable |
| 62 | Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabriolet) | Not Applicable |
| 63 | Rear Window Defroster (Check Current Draw with DMM) | OK - Passed |
| 64 | Rear Head Restraint Retraction | OK - Passed |
| 65 | Rear Window Sunshade | OK - Passed |
| 66 | Horn | OK - Passed |
| 67 | Headlamp Low / High Beam and All Exterior Lights, Check Headlight and Foglight Adjustment, After Wheel Alignment | OK - Passed |
| 68 | Rear seat backrest latch/ Warning Lamp | OK - Passed |
| 69 | Panorama Roof Function and Roller Shade | OK - Passed |
| 70 | Interior and Entry Lighting | OK - Passed |
| 71 | Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including Wiper Inserts, Headlamp Cleaning System | OK - Passed |
| 72 | Check functionality of Air-Scarf | OK - Passed |
| 73 | Check functionality of rain-sensor | OK - Passed |

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|  | Undercarriage/Drivetrain | |
| 74 | Drive Shaft Flex Discs, Couplings and Center Support Brg(s) | OK - Passed |
| 75 | Exhaust System/Connections/Supports | OK - Passed |
| 76 | Parking Brake and Cables | OK - Passed |
| 77 | Brake Lines | OK - Passed |
| 78 | Tire Wear (Including spare); Min. Tread Depth = 5/32 in. NOT including TWI; Record tread depth. Replace Tires and Spare regardless of remaining tread if they are older than 6 years | Replaced |
| 79 | Inspect Wheels / Tires, Correct Tire Pressure (Tires must be DAG approved - See MBUSATIRE.com for correct tire listing for this vehicle) | OK - Passed |
| 80 | Check Wheel Bolt Torque | OK - Passed |
| 81 | Perform wheel alignment check and perform alignment if needed | OK - Passed |
| 82 | Brake Rotors/Pads (Minimum of 50% Pad Material) Measure brake rotors, record results | OK - Passed |
| 83 | Shock Absorber/Damper Struts | OK - Passed |
| 84 | Suspension Inspection | OK - Passed |
| 85 | Self-Leveling Suspension | OK - Passed |
| 86 | Front/Rear Axle Rubber Mounts/Bushings | OK - Passed |
| 87 | Check Steering Play | OK - Passed |
| 88 | Tighten Steering Gear Bolts, for 463 | Not Applicable |
| 89 | Front Axle Ball Joints | OK - Passed |
| 90 | Steering Shock FOR 463 | Not Applicable |

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|  | Chassis/Body | |
| 91 | Body Structure Inspection | OK - Passed |
| 92 | Glass, Lamp Frames and Lenses | OK - Passed |
| 93 | Central Locking System Function Test (Interior/Exterior) | OK - Passed |
| 94 | Mechanical Locking with All Keys at All Points | OK - Passed |
| 95 | Alarm System Function | OK - Passed |
| 96 | Power Window Operation from All Points (Including Lock-Out) | OK - Passed |
| 97 | One Touch and Convenience Closing | OK - Passed |
| 98 | Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, Etc. | OK - Passed |
| 99 | First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary | OK - Passed |


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| 100 | Multi-contour Seats. (Function Check with Engine Running) | OK - Passed |
| 101 | Seat Belts — Condition/Operation | OK - Passed |
| 102 | Front Seat Belt Height Adjustment | OK - Passed |
| 103 | Front Seat Center Armrest (and Hinge) | OK - Passed |
| 104 | Front Sun Visor/Vanity Mirror, Rear Vanity Mirror (if equipped) Operation/Illumination | OK - Passed |
| 105 | Roll Bar / Pop-up Headrest | Not Applicable |
| 106 | Parktronic (if available) | Not Applicable |
| 107 | Soft Top & Seals; Condition/Operation | Not Applicable |
| 108 | AIRCAP - Check operation of switches and proper movement according to vehicle specifications | Not Applicable |
| 109 | Door/Trunk Lid Closing Assist | Not Applicable |
| 110 | Trunk Release | OK - Passed |
| 111 | Tailgate Closing Assist | Not Applicable |
| 112 | Rear Facing Third Seat (Station Wagon) | Not Applicable |
| 113 | Door/Trunk/Tailgate Seals; Inspect Drains | OK - Passed |
| 114 | Sliding Roof Function Drains and Headliner | OK - Passed |
| 115 | Inspect Glass Roof for Scratches/Corrective Action | OK - Passed |


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|  | Road Test | |
| 116 | Instruments | OK - Passed |
| 117 | Speedometer/Odometer/Tripmeter | OK - Passed |
| 118 | Steering/Vehicle Handling/Centered Steering Wheel | OK - Passed |
| 119 | Braking System Performance, Parking Brake Operation | OK - Passed |
| 120 | Climate Control - Function / Regulation / Display, Check for Bad Odors in A/C System | OK - Passed |
| 121 | Cruise Control — Function (Set, Accel, Decel, Resume & Off) | OK - Passed |
| 122 | Verify Navigation Function | OK - Passed |
| 123 | Verify Distronic-Function | OK - Passed |
| 124 | Engine Performance | OK - Passed |
| 125 | Excessive Exhaust Smoke (Diesel) | OK - Passed |
| 126 | Vibration and Noise (Drivetrain/Wheels) | OK - Passed |
| 127 | Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) | OK - Passed |
| 128 | Shift Lock Operation | OK - Passed |
| 129 | Wind Noise | OK - Passed |

| | | |
|--|----------------------------------|-------------|
|  | Post-Road Test Inspection | |
| 130 | Fluid Leaks — Visible Inspection | OK - Passed |
| 131 | Automatic Climate Control | OK - Passed |
| 132 | All Fluid Levels (Underhood) | OK - Passed |


Appearance Standards


| | | |
|--|---------------------------|-------------|
|  | Engine | |
| 133 | Wash, then Repeat Step 20 | OK - Passed |

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|  | Trunk | |
| 134 | Mat | OK - Passed |
| 135 | Paint | OK - Passed |
| 136 | Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date is expired | OK - Passed |
| 137 | Moisture and Odor | OK - Passed |
| 138 | Vacuum and Shampoo | OK - Passed |

| | | |
|--|-----------------|-------------|
|  | Interior | |
| 139 | Floor Mats | OK - Passed |

| | | |
|-----|--|-------------|
| 140 | Carpet | OK - Passed |
| 141 | Upholstery | OK - Passed |
| 142 | Headliner, Door Panels | OK - Passed |
| 143 | Buttons Knobs & Vents, Instrument Panel | OK - Passed |
| 144 | Glass and Mirrors | OK - Passed |
| 145 | Wood & Chrome Trim | OK - Passed |
| 146 | Vacuum and Shampoo | OK - Passed |
| 147 | Screws | OK - Passed |
| 148 | Ashtrays | OK - Passed |
| 149 | De-Grease Door Jamb, Hinges, Kickpanels and Visors | OK - Passed |
| 150 | Moisture and Odor | OK - Passed |

| | | |
|--|---------------------------|-------------|
|  | Exterior | |
| 151 | Dings, Dents, & Scratches | OK - Passed |
| 152 | Examine Paint | OK - Passed |
| 153 | Examine & Clean Chrome | OK - Passed |
| 154 | Glass and Mirror Housing | OK - Passed |
| 155 | Grille | OK - Passed |
| 156 | Lamp Lenses | OK - Passed |
| 157 | Badges | OK - Passed |
| 158 | Trim and Moldings | OK - Passed |
| 159 | Wipers | OK - Passed |
| 160 | Bumpers | OK - Passed |
| 161 | Door Edges, Frames | OK - Passed |
| 162 | Wash and Wax | OK - Passed |

| | | |
|---|----------------------|-------------|
|  | Wheels | |
| 163 | Scuffs and Scratches | OK - Passed |
| 164 | Cuts and Gouges | OK - Passed |
| 165 | Wash and Polish | OK - Passed |

Notes:

FRT PADS 7MM

Exclusion Notice for the Customer

The following items noted are to be specifically brought to the attention of the customer because they are non-Mercedes-Benz or aftermarket components and/or accessories. These items are excluded from Mercedes-Benz Certified Pre-Owned Limited Warranty. These items may however carry warranty from the specific manufacturer. Please inquire with your Mercedes-Benz dealer. **Circle all that apply:**

| | | |
|----------------------------------|--------------------------------|--------------------------|
| Wheels | Instruments | Other Items, List Below: |
| Suspension Components | External Lighting/Fog Lamps | _____ |
| Radio/Cassette Player | Rack/Carrier | _____ |
| CD Player | Bumpers, Side Skirts, Spoilers | _____ |
| Telephone | Glass Tinting Film | _____ |
| Alarm System | Radar Detector | _____ |
| Blue Tooth Communication Devices | | _____ |
| Technician | _____ | Date: _____ |
| Pre-Owned Manager | <u>Sabin Barbaulla</u> | Date: <u>2020-01-15</u> |
| Service Manager | <u>Mark Rippe</u> | Date: <u>2020-01-15</u> |
| Mileage at Delivery | _____ | Date: _____ |
| Customer | _____ | Date: _____ |

Revision 01/12

Mercedes-Benz USA LLC

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